

Appendix Z

Response from Councillor Owens on 5th June 2013

Redacted information from Noise and Nuisance Log – all personal information removed

There are 235 entries on the Noise and Nuisance Log. 18 entries do not relate to a specific complaint, resulting in a total of 217 complaints over approx. 8 months. However, it should be noted that some complaints refer to more than one incident. All complaints were received from 52 separate sources.

Number of complaints received on specific day of the week (up to 4am counted into night before):

Monday	34
Tuesday	40
Wednesday	46
Thursday	42
Friday	25
Saturday	12
Sunday	18
TOTAL	217

Number of complaints per location:

Ravenscroft Avenue	9
Ruff Lane	25
St Helens Road	138
Knowsley Road	21
Bath Springs	1
Wigan Road	8
Bridge Street	2
Moor Street	4
Oak Green	1
Greetby Hill	3
Mill Street	2
West View	1
Unknown	2
TOTAL	217

Nature of complaints:

Disturbance from premises	17
Disturbance on the street	165
Damage to property	35
TOTAL	217

Date	Time	Nature of complaint
23/09/2012	00:07	Noise on Ruff Lane for approx 15 mins
23/09/2012	19:59	Noise from flats above Mamaris on St Helens Rd
23/09/2012	22:09	Noise from 18 Ravenscroft Avenue
24/09/2012	09:09	Party at 18 Ravenscroft - on 23/09 Screaming girls etc
25/09/2012	10:46	pm - 24/09 Students came through hedge & dislodged stone
27/09/2012	15:23	Ropers Arms complaint - noise/nuisance pm of 26/09
27/09/2012	16:26	10.30pm-26/09 20 young men from EHU chanting top of voice
28/09/2012	00:10	Loud shouting screaming students returning to University
28/09/2012	00:24	Sports Bar(now Liquid Bar) noise - 3rd night on trot
28/09/2012	09:03	01:45 street noise - woke up resident
29/09/2012	21:57	Fireworks - very loud pets disturbed
29/09/2012	22:10	Update - police have responded Tower Hill area
03/10/2012	10:20	bins knocked over and loud students on ST H Rd and on campus
04/10/2012	09:46	noise at 02:13 students from campus, screaming girls&at22:00
04/10/2012	16:59	noise at 03:00 - banging on letterbox - 2 lads - mention of Ropers& Windmill
06/10/2012	08:04	noise at 00:40 - young man and women having row in street - woke lady up
07/10/2012	12:57	early hours - "students" booted pillar caps off pillars
07/10/2012	13:50	early hours - someone vandalised the tops off my driveway posts
07/10/2012	14:10	early hours - one of wooden gate posts removed & taken to 75 St Helens Rd
07/10/2012	14:19	early hours - heavy concrete slabs on gate posts pushed off - informed police
09/10/2012	17:20	3am 09/10/12 - shouting/screaming woken up. Vomit in hedgerow
10/10/2012	01:48	night noise St Helens Road Tel: 555553
10/10/2012	09:14	reports of damage in early hours - smashed glass on driveway
10/10/2012	22:13	students up and down road shouting/screaming and causing nuisance
11/10/2012	11:59	reported rear gate being left open on Ruff Lane on Wednesday night

11/10/2012	23:07	22 Ravenscroft Ave - party, screaming, blocked pavements-cars, loud music
12/10/2012	11:55	Complaint re: party 22 Ravenscroft between 2300 and midnight 11/10
13/10/2012	13:21	11/10 pizzas delivered 10:20pm & thru' hedge (11/10&12/10) 10/10 wheelie bins
19/10/2012	09:02	4 incidents of noise in week - 0130--0200 & 0215-0300 worst around top Small Ln
19/10/2012	12:09	18&19/10 between 0200 and 0300 shouting screaming and horns blaring
21/10/2012	13:17	additional info on previous complaints
23/10/2012	11:27	early hours 22/10 student behaviour
23/10/2012	11:29	giving phone number
24/10/2012	03:46	flats above Marmaris - windows open - continued for hour - woke resident up
24/10/2012	09:02	early hours 24/10 student noise & criminal damage to neighbour - police involved
24/10/2012	10:03	excessive student noise at 2am crowd of students chanting/shouting/screaming
24/10/2012	10:36	incredibly rowdy and tipping up bins at 0145-0215
24/10/2012	10:38	another broken nights sleep 0220hours - like a city centre
24/10/2012	11:55	noise when pubs close
24/10/2012	22:34	18 Ravenscroft Ave - lot of noise but now ceased at 22:30
25/10/2012	11:05	0330 25/10 - 6 people walked up Ruff Lane& into Knowsley Rd shouting/swearing
28/10/2012	01:12	young woman, I'm p**ing in your garden rang police and gave description
30/10/2012	08:58	noise - loud but brief at bar closing times - police line dead
31/10/2012	10:05	31/10/12 0200, 0230, 0300 shouting and shrieking
31/10/2012	12:32	0115 large number students shouting and stones being thrown at window
31/10/2012	22:30	foul language shouting and screaming heading up to Ruff Lane entrance
31/10/2012	22:43	30/40 students climbing over gate in University
31/10/2012	22:55	seen students climbing over gate into University and noisy
01/11/2012	00:05	6-10 shouting/screaming going up towards Ruff Lane gate
01/11/2012	02:46	7 students from university to town - shouting very loud
01/11/2012	02:48	reporting police 566444 number not operational

01/11/2012	10:11	2340-2355 and then 0045-0245 noise
01/11/2012	10:17	0200 very noisy
01/11/2012	14:41	worst night ever - happening on nightly basis& criminal damage
02/11/2012	09:30	noise at same time early hours as previously
03/11/2012	15:06	01/11 0130 woken up and again at 0330 and on 03/11 at 0200
04/11/2012	23:11	noise from old railway line
05/11/2012	09:58	repeat and update - kept awake until 0240 hours
06/11/2012	16:25	fireworks until midnight and then as pubs close
07/11/2012	09:32	disturbance from revellers at 0200 woke resident up and blue bag thrown
07/11/2012	22:52	large group "football mob" walking up to Ruff Lane entrance
07/11/2012	23:05	30-40 climbed over EHU from Ruff Lane. Resident called 101
07/11/2012	23:10	large group going up Ruff Lane shouting
08/11/2012	12:02	between 0100 and 0300 noise
11/11/2012	09:54	0130 to 0430 hours shouting/screaming drunken behaviour intermittently
12/11/2012	10:43	2300 noise going in and 0045-0115 coming back from town
13/11/2012	02:36	2nd night running woken up by noise - happened many times this term - fed up
13/11/2012	11:14	just after 2300 screeching girl & just after 0100 hours - droves banging on BT box
13/11/2012	21:15	loud students climbing over fence adjacent to gate
14/11/2012	08:38	police woke her top report rear windscreen of car broken
14/11/2012	22:17	loud noises shouting/screaming at 2225 hours on Ruff Lane
14/11/2012	22:38	trouble at bridge on Greetby Hill/Dark Lane
14/11/2012	22:41	large crowd of youths heading up Ruff Lane again
15/11/2012	13:49	cover to low level light in passageway removed and put in their driveway
16/11/2012	02:47	rowdy students returning to accommodation
16/11/2012	09:34	2300 onwards and then again after 0100 hours on return
16/11/2012	11:13	early hours noise horrendous - same "every night since last phoned"

20/11/2012	23:10	woken up at 0300 hours on 20/11/12
20/11/2012	23:11	follow up to previous call - it was a man singing/shouting obviously drunk
21/11/2012	22:44	group 10/20 students/yobs chanting/singing up Ruff Lane to go over gate
21/11/2012	22:46	group chanting etc making noise - football night
22/11/2012	08:37	noise from 2230-0245 21&22/11 buzz of nuisance - SSHH campaign did nothing
22/11/2012	19:59	noise from 2245- 0300 noise really bad - SSHH wardens not very good
23/11/2012	02:36	large no students return to EHU - shouting and mocking SSHH campaign
27/11/2012	02:22	numbers of students back to acc. Shouting and screaming 0205-0210hrs
27/11/2012	09:34	all woken 0205-0255hrs. Shouting. Husband stressed. Approx10 previous incidents
28/11/2012	22:20	students trying to enter Ruff Lane ent. 3 students urinating in resident garden
28/11/2012	22:37	bunch students up Ruff Lane - extremely loud and noisy. Sufferee verbal abuse
29/11/2012	09:19	females screaming woke him up "last night" time unspecified
29/11/2012	09:33	0220 hours woken up by students on way to EHU
29/11/2012	10:00	resident complaining about new pub opening - Weatherspoons
29/11/2012	14:22	0215 hrs - noisy students - quietened quickly but woken up. 28/11 students messing with bin
30/11/2012	09:18	0210hrs - shortlived but loud - anticipate and wake up even if doesn't happen
01/12/2012	09:30	rang stating neighbour's husband suffering distress from sleep loss - Forum
01/12/2012	15:15	0215hrs - woken up again 1/12
02/12/2012	13:35	2340hrs into town - one female shouting and "same" female at 0240hrs
03/12/2012	15:37	0120 hrs heard noise - after that "comatose"
03/12/2012		loud noise early hours 1/12 and 2/12. 1/12 young man seen putting hands to mouth and shouting, circling around - deliberate attempt to make noise
03/12/2012	20:34	
04/12/2012	02:19	13 students-both sexes behaving as a football crowd - woken up
04/12/2012	02:24	large number - very noisy and determined shouting/screaming wanting to wake people up and glass smashed
06/12/2012	13:03	press enquiry - disregard
10/12/2012	12:13	0215 lots of shouting for around 15mins and mentions earlier incidents but no detail
11/12/2012	02:28	group 6 students going past singing top of voices

12/12/2012	10:52	0215 shouting - short lived woke him up
18/12/2012	02:24	large numbers of students - constant stream "last night out"
18/12/2012	18:09	report of fracas on Saturday night involving Alpine and Ship on Aughton St
19/12/2012	10:26	very noisy 0230 hours "same female as before" leading the screaming
21/12/2012	00:20	Excessive noise from EHU screaming/shouting
04/01/2013	16:44	Detailed email complaint re: Ropers on 01/01/13 at 0430 hrs and other matters
07/01/2013	10:27	Small Lane area - girls screeching 10-12 mins approx 0235hrs
08/01/2013	16:42	St Helens Road - disturbance shouting between 0200-0300 and girls shrieking
11/01/2013	02:49	young man placed in bin and bin placed in middle of road - police called
11/01/2013	09:36	0130 hrs noise 10 mins and then again at 0230 noise 10 mins
11/01/2013	10:31	noticed noise on Sun/few nights and last night woke them 3 times, 0100, 0130 and 0230
15/01/2013	15:43	approx 0220hrs 15/03 lasted 12-14 mins shouting and screaming
19/01/2013	16:00	approx midnight 19/01/13 karaoke lasted around 20 mins from Small Lane direction
20/01/2013	10:05	0230hrs drunken students shouting & remove/throwing protective barriers round gas wrks
20/01/2013	17:57	around midnight 20/01 loud talking "committee mtg" across road for 30 mins approx
20/01/2013	18:00	police number just ringing out
21/01/2013	09:32	0145hrs "comm. Mtg" in Small Lane - noise 0230hrs approx 6 throwing snowballs then 0245 hrs another group
22/01/2013	09:30	similar to night before
22/01/2013	09:50	0200 hrs small gp very drunk students playing/throwing gas works barriers reptd as log 69 on 101
22/01/2013	10:29	0205hrs gp heading to EHU talking for 10mins outside then 0225hrs over 10 mins to EHU - very loud
22/01/2013	10:31	police number just ringing out
22/01/2013	23:18	0200-0220 noise fm students in Vic. Pk. Woke him up by screaming - also happened on Mon, Tues
22/01/2013	23:25	loud shouting for 5 mins or more
23/01/2013	10:16	v. noisy nt. 0205hrs for 40mins various groups heading for campus - disturbance same half-hour
23/01/2013	21:31	revelling, shouting, screaming coming from EHU campus
23/01/2013	22:31	music from Ropers, people outside shouting/screaming - music got worse and louder over past 2 wks

23/01/2013	23:21	0200-0220 and then 0300 hrs noise nuisance - students messing in park
24/01/2013	07:19	23/01 two incidents rowdiness at 2130hrs large gp singing/shouting & then at 2320hrs large grp
24/01/2013	09:21	noise at normal time and then it stopped suddenly - thinks there may have been a presence
29/01/2013	02:38	noise from open windows above Marmaris
29/01/2013	08:36	disturbance between 0215-0245 hours and also logged with police
29/01/2013	10:21	29/01 between 0200 and 0230 hours - hordes students and same previous night - CCTV would verify?
31/01/2013	13:46	2230-2245 hours on 30/01 young women fancy dress shouting and f**ing and blinding
01/02/2013	22:01	Ropers Arms 01/02 music loud then low repeated. Quiet for 1-2 weeks
02/02/2013	02:44	Hordes of EHU students screaming & kicking bottles over - on CCTV at 0210-0215
02/02/2013	09:47	Started 0120 hours - bollards knocked down, 20mph sign turned around, lasted 1 hour - police attended?
03/02/2003	08:29	Woken at 0200 hrs woken then woken again at 0300hrs - young women & 2 went into 18 Ravnscroft
04/02/2003	02:04	Student thugs going down road at 0200 on 04/02
07/02/2013	08:13	2330 hours on street noise woke her - couple of lads and then again at 0030 hours
07/02/2013	08:15	follow up to leave her name and address
14/02/2013	10:29	noise and nuisance outside 27 Knowsley Road girls screaming and crying hysterically at 0300hrs
15/02/2013	02:39	31 students in succession all shouting and screaming
15/02/2013	02:41	v. noisy students outside house by Victoria Park - so noisy, disturbed them bouncing on manholes & singing
18/02/2013	08:52	0230 hours males screaming heading towards EHU
18/02/2013	09:49	nothing changes 0115 and then 0215 and then wave after wave screaming shouting swearing
19/02/2013	02:14	noisy students shouting and screaming from town centre
19/02/2013	07:33	0240 - male and female screaming and shouting
19/02/2013	08:20	lot of noise opposite near 35 St Helens Road 0240 - playing around cars and woke him up - bad nights sleep
19/02/2013	09:14	0210 hours - 2 young persons jumped on car - no damage - w/screen wipers. Woke neighbours & 6 yr-old
19/02/2013	09:32	0110-0245 students in droves - noise horrendous, breaking of glass
19/02/2013	09:47	0130-0245 multiple disturbances - lying on neighbours cars and No. 29 called police
19/02/2013	11:17	0110-0140 noise then hour later "wildest, worst night ever remember" banging on phone box & damage

19/02/2013	11:21	reporting smashed mirrors on van (reported to police) and disturbed at 2.30am on Saturday
19/02/2013	14:26	disturbed at 2340 and then again at 0230 hours 18/19 Feb
19/02/2013	17:17	update on msg037 - wiper raised and marks on bonnet but due to frost not seen dents and scratch
20/02/2013	07:57	thank you call for quiet Tuesday night (see msg044 though)
20/02/2013	16:58	report on street noise 2345, 0125 (gang 4 youths shouting up street), 0225
22/02/2013	02:19	phoned EHU, group of dozen mainly male horrendous noise singing/shouting
22/02/2013	10:42	0110 mild disturbance, 0210 for 10-15 minutes large gentleman singing shouting
22/02/2013	11:13	just after 1am and 0210 enough to wake them on both occasions
22/02/2013	13:05	nuisance at 0208 group of 16 chanting
25/02/2013	07:53	0220-0240 students shouting/fighting - girl picked up brick off wall and no.58 had drive coping stone removed
25/02/2013	16:10	0210 - horsehoofs from park - shouting and woken up
25/02/2013	17:39	ongoing ASB Family woken again on Monday 2am - daily occ.--SSH not working - total disregard for residents
27/02/2013	17:32	ongoing ASB - incident on 27/02/13 at c. 0230 shouting
27/02/2013	23:01	group 12 students gone past chanting obscenities - break of few weeks but started again
27/02/2013	02:18	just woken by students again (3rd night on trot) shouting screaming and large numbers and reported to police on 101
05/03/2013	17:49	lot of noise - rear of 82 Derby Street (student acc. Set back) upto 2am, people lying in road
07/03/2013	08:50	ASB - St Helens Road from Victoria Park down 0030-0100 Three separate waves
07/03/2013	11:19	students throwing bricks from newly rebuilt wall incident 378 logged with police
07/03/2013	11:22	loud noise rather than shouting like crowd 0215-0245 congregated round park
08/03/2013	09:10	students shouting/singing at approx 0200 hours
08/03/2013	10:22	woken up at 0225 by students back to campus for 25-30 mins and 07/03/13 same 0215-0245
08/03/2013	12:02	0225 for 10-12 mins woke him up
11/03/2013	09:13	0230 students walking down St Helens Road singing and shouting and woken up
11/03/2013	10:03	noise/shouting lasted around 30mins at 0230
12/03/2013	10:46	0215 and only disappeared back towards college
14/03/2013	09:34	unbelievable noise and tossing litter everywhere

17/03/2013	15:38	road traffic sign snapped off by vandals overnight
18/03/2013	12:02	2320 noise when students going into town and at 0220 on their return
18/03/2013	17:29	re: 22 Knowsley Road, cars blocking pavement at 22 Knowsley Road
19/03/2013	07:29	19/03/13 0215 male and female arguing in road - cars tooting them
19/03/2013	08:59	2320 on way in and 0220 horrendous noise
19/03/2013	17:17	discovered 8ft high traffic sign hurled into his hedge presumably previous evening
26/03/2013	08:14	small lane disturbacne male and female shouting for 10 mins and disappointed with police response
31/03/2013	22:41	complaining about noise from Ropers going loud going low going loud can hear it in the back room
08/04/2013	08:48	more antisocial 0200 on St helens Road - woken
13/04/2013	11:17	swearing, chanting, shouting - drunken men
15/04/2013	08:44	horrendous noise from just after 2300 in spates of 10 minutes until just after 0300
15/04/2013	11:09	terrible at 2310 and then at 0210 and 0215 - went until 0340 hours
16/04/2013	10:04	2315-2345 hell of racket - onlyone initial noise on way back - was there a presence?
16/04/2013	10:44	already bad at 2300 not too bad coming back but she was woken
17/04/2013	02:02	noisy students shouting/screaming at 2am. Also happened Sun/Mon morning. No notice of SSHH signs
17/04/2013	15:17	2330 and then back at 0215-0220 noisier
17/04/2013	22:09	0130 shouting/screaming and knocked wheelie bin over - litter everywhereReproted to 101
18/04/2013	09:42	2300 noise, urinating in garden, 0210-0215 noise and went quiet
20/04/2013	09:25	2310 large mixed group making lots of noise. 0110 noise and 0210 again
22/04/2013	15:07	0215 woken up by street noise - students
23/04/2013	02:18	girls screaming and men shouting - heading to EHU or residences
23/04/2013	11:09	0210-0245 group gathered near telephone box for 35-40 mins lots of noise
23/04/2013	16:12	0200-0230 woken up by street noise - students and on Sunday night same - shouting 10-15 same people?
24/04/2013	09:03	just after 0200 usual time - why can't police stop it as time is predicatable?
25/04/2013	12:13	lots of noise - some at 2320 and then again around 0200 and again an hour later
26/04/2013	14:59	noise going in 2320 and then 10x as loud at 0210-0220

26/04/2013	18:11	noise between 0000 and 0200 shouting and screaming
28/04/2013	10:53	loud noise at 0210 swing low sweet chariot out of tune
29/04/2013	11:05	loud noise at 0215/0220 noise, singing
02/05/2013	09:28	30/04 lot of noise from 0200-0300 SSHH group? 01/05 2320 and then similar voices congregating by phone
02/05/2013	10:25	0215-after 0300 congregating by phone box and laughing/talking - no sign of any wardens
02/05/2013	12:27	people kicking front door at 0200; removing wooden stakes; and removed road drainage gully
03/05/2013	08:51	usual noise at 2330 and coming back at 0220 - shouting and some chanting
03/05/2013	16:22	dreadful noise 00000030 going in and 0200-0300 coming back shouting/swearing
05/05/2013	15:27	two disturbances 0110-0115 and another one an hour later - virtually nightly until holidays
05/05/2013	23:24	lots of street noise - mainly female
06/05/2013	11:20	0220 shouting/singing - dancing in centre of St Helens Road
06/05/2013	12:50	0000-0230 shouting laughing dancing singing - urinating up path of house opposite
10/05/2013	08:06	bike riding on pavement - had to jump out of the way
14/05/2013	02:21	large numbers of students shouting and screaming in droves. Also bad early hours 13/05/13
15/05/2013	23:32	students making noise 2330 going up St Helens Road making noise
15/05/2013	23:36	students horrendous noise walking up Ruff Lane to climb gates?
16/05/2013	09:15	around 0000 at 15-16/05 girl vomiting in park and raucous singing by males
16/05/2013	11:18	0210noisy and then 0230 noisy
17/05/2013	10:27	just before 0000 then around 0200 and evidence of broken tree branches and plastic beer glasses
17/05/2013	11:38	excessive noise 2345-0015 and after 0200 coming home - climbing trees. Noise also previous night
18/05/2013	08:41	bike riding on pavement - black hoodie - "driven at" had to get onto grass verge at 0745 hours
20/05/2013	10:27	0240 - girl screaming hysterically in middle of road, tanker onto pavement, gang singing/chucking frisbee
20/05/2013	10:29	worst night of year until 0415hours - screaming girl in rd, frisbee playing
20/05/2013	16:36	silent call
22/05/2013	09:21	worst night for some time - noise in early hours
22/05/2013	12:53	0115- 12/15 very noisy then again about one hour later

22/05/2013	15:29	excessive noise - 0200-0245 shouting and singing and night before (very bad)
23/05/2013	23:41	9 guys towards EHU shouting/screaming heard from back of house - disgustingly loud. Police patrol issue