



Kim Webber B.Sc. M.Sc.
Chief Executive
52 Derby Street
Ormskirk
West Lancashire
L39 2DF

19 September 2018

TO: COUNCILLORS

**I MORAN, D WESTLEY, I DAVIS, N HENNESSY,
MRS J MARSHALL AND K WRIGHT**

Dear Sir/Madam,

LATE INFORMATION – STANDARDS COMMITTEE TUESDAY, 18 SEPTEMBER 2018

Please find attached a report containing details of late information prepared by the Borough Solicitor, relating to item 7 appearing on the agenda for the above-mentioned meeting.

Yours faithfully

A handwritten signature in black ink, appearing to be 'Kim Webber', written over a horizontal line.

**Kim Webber
Chief Executive**

- 7. COMPLAINTS STATISTICS**
To consider the report of the Borough Solicitor

35 - 38

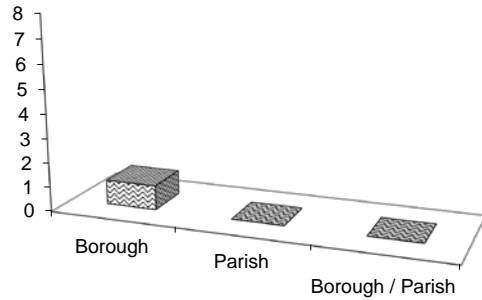


As at 10/09/2018

Complaints brought forward

Borough	1
Parish	0
Borough / Parish	0
Total	1

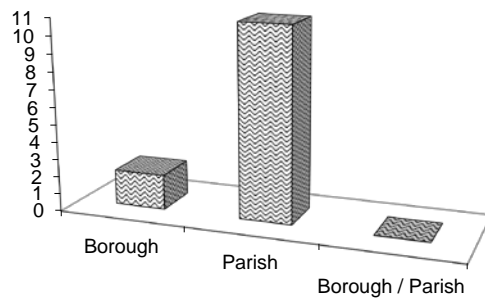
Complaints brought forward



Complaints received in year

Borough	2
Parish	11
Borough / Parish	0
Total	13

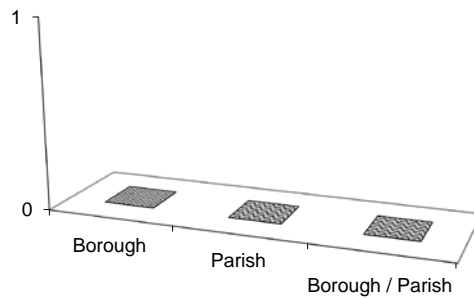
Complaints received in year



Decisions pending

Borough	0
Parish	0
Borough / Parish	0
Total	0

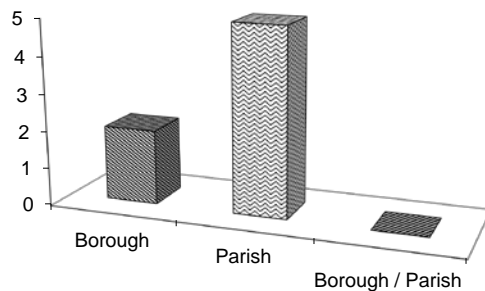
Decisions pending



Monitoring officer in consultation with IP - complaint does not merit further action

Borough	2
Parish	11
Borough / Parish	0
Total	13

Complaints determined by MO/IP - no further action

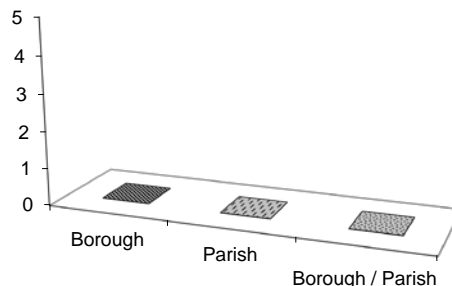


As at 10/09/18

MO in consultation with IP -
complaint can be resolved without
need for formal investigation

Borough	0
Parish	0
Borough / Parish	0
Total	0

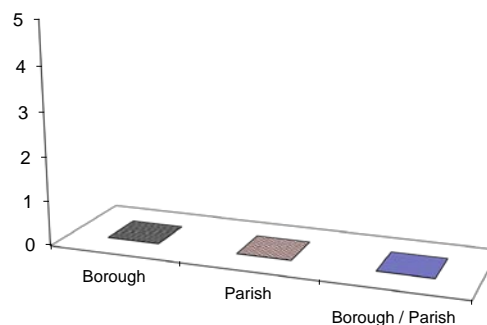
Complaints determined by MO/IP - resolve without need for formal investigation (local resolution).



MO in consultation with IP -
complaint requires formal
investigation

Borough	0
Parish	0
Borough / Parish	0
Total	0

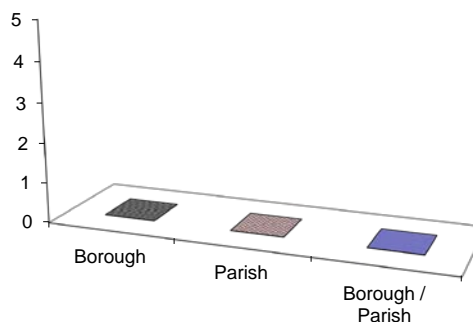
Complaints determined by MO/IP - require formal investigation.



MO in consultation with IP -
Complaint referred to the Police as
potentially criminal.

Borough	0
Parish	0
Borough / Parish	0
Total	0

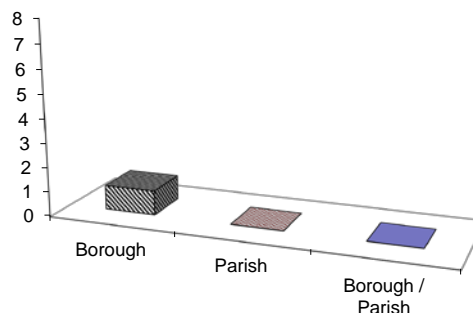
Complaints determined by MO/IP - referred to Police as potentially criminal.



MO in consultation with IP -
complaints referred to Assessment
sub-committee for consideration

Borough	1
Parish	0
Borough / Parish	0
Total	1

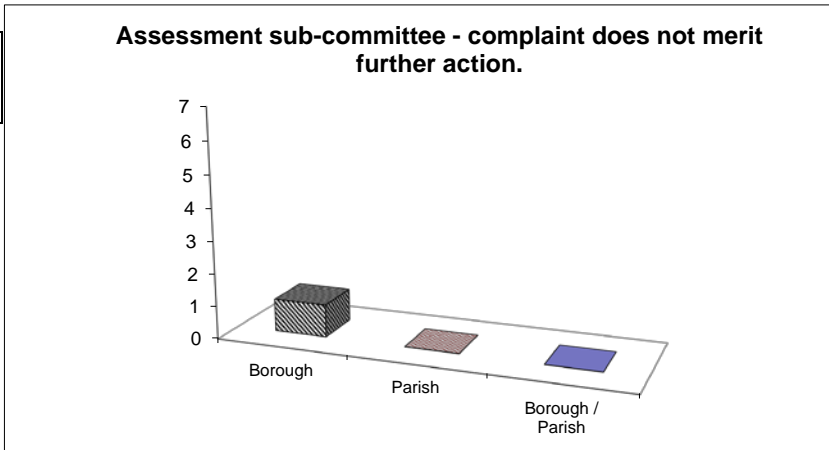
Complaints referred to Assessment sub-committee by MO/IP.



As at 10/09/18

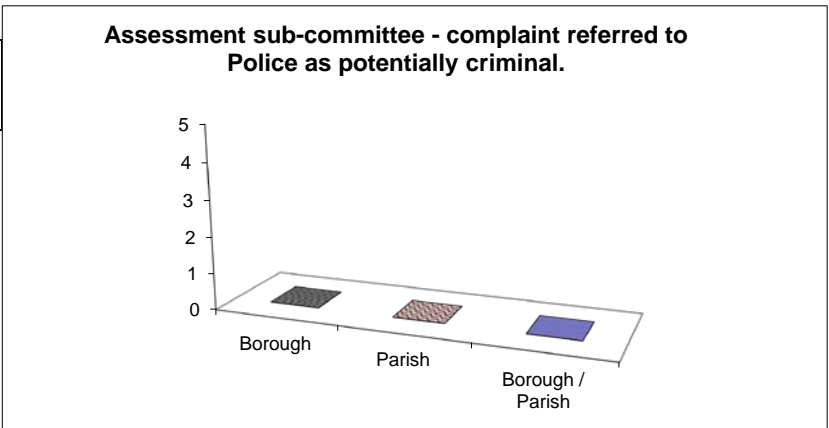
Assessment sub-committee -
complaint does not merit further
action

Borough	1
Parish	0
Borough / Parish	0
Total	1



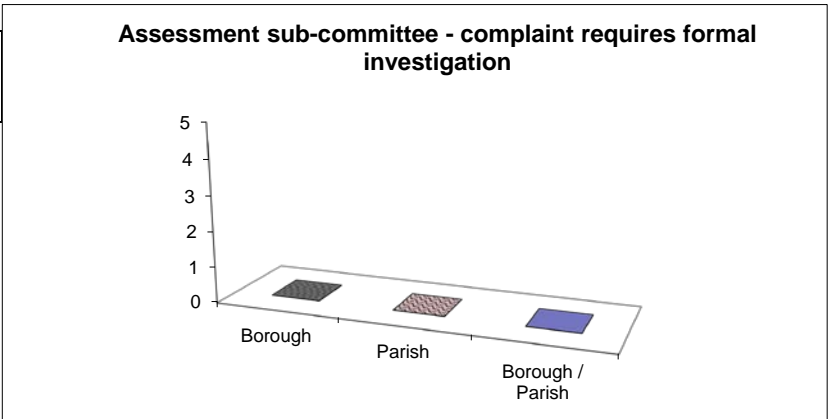
Assessment sub-committee -
complaint referred to the Police as
potentially criminal

Borough	0
Parish	0
Borough / Parish	0
Total	0



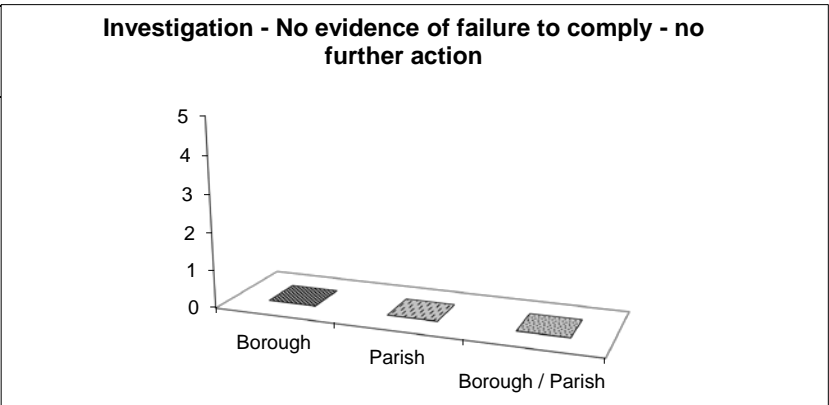
Assessment sub-committee -
complaint requires formal
investigation

Borough	0
Parish	0
Borough / Parish	0
Total	0



Investigation - No evidence of failure
to comply - no further action

Borough	0
Parish	0
Borough / Parish	0
Total	0

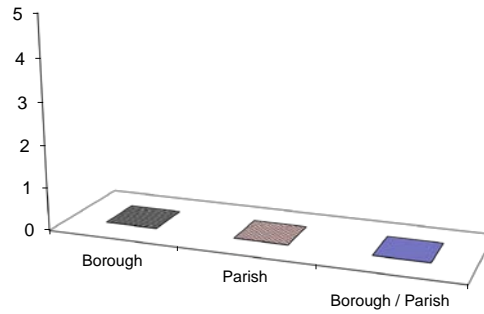


As at 10/09/18

Investigation - finds breach - local resolution through MO & IP

Borough	0
Parish	0
Borough / Parish	0
Total	<input type="text" value="0"/>

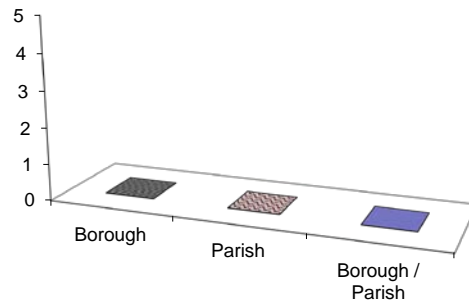
Investigation - finds breach - local resolution through MO & IP.



Investigation - finds breach - referred to the Hearing sub - committee for local hearing.

Borough	0
Parish	0
Borough / Parish	0
Total	<input type="text" value="0"/>

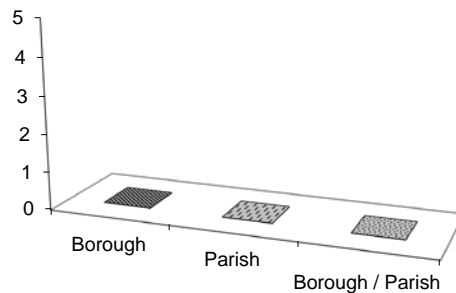
Investigation - finds breach - referred to the Hearing sub-committee for local hearing.



Hearing sub-committee - no breach found following hearing

Borough	0
Parish	0
Borough / Parish	0
Total	<input type="text" value="0"/>

Hearing sub-committee - no breach found following hearing.



Hearing sub-committee - breach found and sanction(s) applied.

Borough	0
Parish	0
Borough / Parish	0
Total	<input type="text" value="0"/>

Hearing sub-committee - breach found and sanction(s) applied.

