



STANDARDS COMMITTEE
17 SEPTEMBER 2019

Report of: Borough Solicitor

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SUBJECT: COMPLAINTS STATISTICS

Wards affected: Borough wide.

1.0 PURPOSE OF THE REPORT

1.1 To provide statistical information in relation to Standards Complaints.

2.0 RECOMMENDATION

2.1 That the Standards Complaints Statistics, attached at Appendix 1, be noted.

3.0 CURRENT POSITION

3.1 Attached at Appendix 1 is statistical information provided in relation to Standards Complaints for 2019/20, period 1 April 2019 to 9 September 2019. It is pleasing that the number of complaints and indeed pre-complaint correspondence remains low.

4.0 SUSTAINABILITY IMPLICATIONS

4.1 There are no significant sustainability impacts associated with this report and, in particular, no significant impact on crime and disorder.

5.0 FINANCIAL AND RESOURCE IMPLICATIONS

5.1 There are no significant financial or resource implications arising from this report. Activity to date has been undertaken within available budgets.

6.0 RISK ASSESSMENT

6.1 This item does not require a formal risk assessment and no changes have been made to risk registers as a result of this report.

Background Documents

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

Appendices

Appendix 1 - Standards Complaints 2019/20 (1 April 2019 to 9 September 2019)