



**STANDARDS COMMITTEE
15 SEPTEMBER 2020**

Report of: Legal and Democratic Services Manager

Contact for further information: Kirsty Breakell (Extn 3312)
(E-mail: Kirsty.Breakell@westlancs.gov.uk)

SUBJECT: COMPLAINTS STATISTICS

Wards affected: Borough wide.

1.0 PURPOSE OF THE REPORT

1.1 To provide statistical information in relation to Standards Complaints.

2.0 RECOMMENDATION

2.1 That the Standards Complaints Statistics, attached at Appendix A & B, be noted.

3.0 CURRENT POSITION

3.1 Attached at Appendix A is statistical information provided in relation to Standards Complaints for the period 1 April 2019 to 31 March 2020 and attached at Appendix B is statistical information for period 1 April 2020 to 07 September 2020.

4.0 SUSTAINABILITY IMPLICATIONS

4.1 There are no significant sustainability impacts associated with this report and, in particular, no significant impact on crime and disorder.

5.0 FINANCIAL AND RESOURCE IMPLICATIONS

5.1 There are no significant financial or resource implications arising from this report. Activity to date has been undertaken within available budgets.

6.0 RISK ASSESSMENT

6.1 This item does not require a formal risk assessment and no changes have been made to risk registers as a result of this report.

7.0 HEALTH & WELLBEING IMPLICATIONS

7.1 There are no health and wellbeing implications arising from this report.

Background Documents

There are no background documents (as defined in Section 100D(5) of The Local Government Act 1972) to this report.

Appendices

Appendix A – Standards Complaints 2019/20 (1 April 2019 to 31 March 2020)

Appendix B – Standards Complaints 2020/21 (1 April 2020 to 7 September 2020)

Equality Impact Assessment

This report is for information only and does not have any direct impact on members of the public, elected members and/or stakeholders. Therefore no Equality Impact Assessment is required.