

Bringing service to life

Overview & Scrutiny Meeting 16th September 2021

Presented by
West Lancashire Community Leisure Ltd

Trustees

- **Jason Grice – Chairman**
- **Joanie McNally**
- **Barry Lyons**
- **Mark Forster**
- **Carl Coughlan**
- **Keith Thomas**
- **Rory Green**
- **John Nelson**
- **Alan Browne**
- **Nikki Hennessey**

Facilities.



Park Pool



Banks Leisure Centre



Burscough Sports Centre



Beacon Park Golf Course



West Lancashire Community Leisure

Our vision is the creation and maintenance of a first class range of healthy and recreational activities to serve all parts of the community of West Lancashire

We are committed to delivering a clean, safe, friendly environment for customers and staff

We will continue to develop channels of communication to ensure the Trust is accessible and listens to service users

We will regularly review all of our services and price structure

We will work to meet National targets for healthier lifestyles and physical activity

West Lancashire Community Leisure

The original contract expired on 31st March 2020.

The contract was then extended by 12 months to 31st March 2021.

The contract is currently on its second 12 month contract extension expiring on 31st March 2022, under a no net loss no net gain premise.

The Covid-19 pandemic has fundamentally effected the business as all sites have been closed for 8 months of the last 12 and have operated under varying restrictions over this period.

At the request of the Council in order to save money the contract has operated under a reduced repairs and maintenance budget since 2019.

The capital investment funding for improvements and enhancements ended on the 31st March 2020

Covid-19

- All Sites closed in March 2020
- Beacon park Golf course reopened under a number of restrictions in May 2020
- All sites reopened under significant restrictions in July 2020
- All sites closed for a second time in November 2020
- December 2020 Lancashire was on Tier 3 so whilst the leisure sites reopened there were a number of restrictions in place
- Jan to March 2021 all sites closed to reopen on 12th April 2021

Covid-19

- During each closure period WLCL – froze all customers direct debit and memberships and gave them the option to continue to freeze over the course of the pandemic
- Over the course of the various closures the health and fitness membership reduced by 30% (Recovered to 75% of pre pandemic levels in 2021)
- Swimming lesson members decreased by 25% (Currently 102% of pre pandemic usage)
- Activities allowed where adult lane swimming, restricted gym and class occupancy, outdoor sports, junior lessons



as utilised for most staff during the closure periods

Covid-19

Additional Community Activities in 2020 included:

- Use of Burscough Sports centre as a food distribution Hub
- Furloughed staff volunteering to deliver prescription medicines to the people of West Lancs
- Working in close partnership with WLBC to deliver a Lateral Flow testing program across West Lancashire



Covid-19 Financials

Operational Income	January	February	March	April	May	June	July	August	September	October	November	December	Total
Income 2020	-185,859	-190,219	-185,796	-16,868	-23,083	-27,942	-6,571	-93,675	-118,909	-113,320	-28,047	-81,389	-1,071,678
Income 2019	-189,745	-193,033	-210,999	-189,879	-215,245	-188,863	-215,956	-191,247	-198,819	-194,510	-186,478	-161,095	-2,335,869
Income 2018	-198,349	-196,289	-199,988	-203,284	-218,297	-209,030	-209,056	-192,517	-195,266	-196,847	-192,675	-190,913	-2,402,511

- April 2019 Beacon Park golf memberships were reduced by 50% due to the works restarting on the land profiling
- In early March 2020 attendance started to reduce due to the Covid19 pandemic

Beacon Park.

- We commenced a re-profiling of the previous works at Beacon in April 2019 and the works had been going well, the wet weather in September 2019 caused the works to pause and were about to restart in March 2020 when the Covid-19 pandemic hit. Consequently the works didn't restart until October 2020 with a different contractor. Completion of works Summer 2021, reopening of facilities Summer 2022 (weather dependant)



Banks Community Leisure Centre

- We have been working closely with Banks Parish Council, West Lancashire Borough Council and Banks Community & Leisure Centre Community Interest Company to affect the smooth transfer of Banks Leisure Centre into the CIC.
- Whilst originally proposed for April 2020 this was obviously delayed due to the Covid-19 Pandemic, but has now transferred to the CIC on 18th June 2021.
- All staff were redeployed into the leisure contract in order to avoid any redundancies.



The way forward

- **Grow the business and work with partners to recover from the Covid-19 pandemic**
- **Rebuild the business post Covid**
- **Develop the team**
- **Work with partners to provide community engagement**

Future of the partnership

The partnership agreement with West Lancashire Community Leisure Ltd (Trust) ends on the 31st March 2022.

It is unlikely that the Trust will extend the partnership arrangement and will cease trading at the end of the current extension.

The Council will need to determine how it wishes to manage the facilities beyond that date.

The Board will support both the Council and its partner ‘Serco’ in any transition, particularly regarding the protection of employment for staff and delivery of services.

Thank you & Questions

