



**STANDARDS COMMITTEE  
20 SEPTEMBER 2022**

---

**Report of: Legal and Democratic Services Manager**

**Contact for further information: Jill Ryan (Extn 5017)  
(E-mail: [jill.ryan@westlancs.gov.uk](mailto:jill.ryan@westlancs.gov.uk))**

---

**SUBJECT: COMPLAINTS STATISTICS**

---

Wards affected: Borough wide.

**1.0 PURPOSE OF THE REPORT**

1.1 To provide statistical information in relation to Standards Complaints.

**2.0 RECOMMENDATION**

2.1 That the Standards Complaints Statistics, attached at Appendix 1, be noted.

---

**3.0 CURRENT POSITION**

3.1 Attached at Appendix 1 is statistical information provided in relation to Standards Complaints for 2021/22, period 22 September 2021 to 19 September 2022. Two formal complaints had been received, one has been resolved and the other is still pending but the investigation has not yet been completed. The outcome of this complaint will be reported back to Members at a future meeting

**4.0 SUSTAINABILITY IMPLICATIONS**

4.1 There are no significant sustainability impacts associated with this report and in particular, no significant impact on crime and disorder.

**5.0 FINANCIAL AND RESOURCE IMPLICATIONS**

5.1 There are no significant financial or resource implications arising from this report. Activity to date has been undertaken within available budgets.

**6.0 RISK ASSESSMENT**

6.1 This item does not require a formal risk assessment and no changes have been made to risk registers as a result of this report.

## **7.0 HEALTH & WELLBEING IMPLICATIONS**

7.1 There are no health and wellbeing implications arising from this report.

---

---

### **Background Documents**

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

### **Appendices**

Appendix 1 - Standards Complaints 2021/22 (22 September 2021 to 19 September 2022)