

29b **Request for Approval of Damp & Mould Policy and Goodwill & Discretionary Payment Policy**

The Working Group considered reports from the Corporate Director of Transformation, Housing & Resources, as contained on pages 85-106 of the Book of Reports, seeking approval of two new policies:

- Damp and Mould Policy
- Goodwill and Discretionary Payment Policy

and requesting that the Head of Housing Services in consultation with the relevant Portfolio Holder, be given delegated authority to make any minor changes to each policy where appropriate following tenant consultation.

The Chairman invited the Housing Regulatory & Quality Manager to present each report.

Some comments were made on issues in respect of the Damp and Mould Policy that were not directly pertinent to the discussion of the policy itself and the Chairman said she would feed those back to Building Services.

Tenant representatives acknowledged that the feedback they had given on the Goodwill & Discretionary Payment Policy had been incorporated and thanked the Housing Regulatory & Quality Manager for the policy.

In reference to the Goodwill & Discretionary Payment Policy, questions were raised about the maximum amount that could be claimed and whether the payment would be given in vouchers or some other method. It was made clear that it was intended as a gesture of goodwill and that the council had a separate compensation scheme.

Agreed: That the new policies be noted and approved.