



**Standards Committee
17 September 2024**

Report of: Chief Legal and Democratic Services & Monitoring Officer

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Subject: Complaints Statistics

Wards affected: Borough wide.

1.0 Purpose Of The Report

1.1 To provide statistical information in relation to Standards Complaints.

2.0 Recommendation

2.1 That the Standards Complaints Statistics be noted.

3.0 Current Position

3.1 During the period 07 March 2024 to 17 September 2024 the Council received one formal complaint, regarding a Parish Councillors behaviour in relation to neighbour/domestic issues, and the allegation of the accused using their position as Parish Councillor to create a disadvantage the complainant.

3.2 Following consideration, the Monitoring Officer wrote to the complainant advising of the elements of the complaint within their legal parameters to deal with, regarding the Parish Councillor, and to seek further clarity regarding dates/times.

3.3 Following further consideration, the Monitoring Officer wrote to the Parish Council requesting that the Councillor be reminded of their duties under the Code of Conduct, as a Councillor, and to ensure that they are not perceived to be using their position as councillor against members if the public.

3.4 The matter was considered a neighbour/domestic dispute; therefore the Complainant was advised of the action taken and referred to their Landlord to assist in a resolve. There was not sufficient specification/evidence to conclude a breach of the Code of Conduct, therefore the Complainant was informed that in

consultation with the Independent Person the decision was that no further action would be taken in relation to this complaint.

4.0 Period 18 September 2023 To 17 September 2024

4.1 During the twelve-month period only been the above complaint has been received.

5.0 Complaints Carried Forward

5.1 There were no formal complaints carried forward.

5.2 No complaints remain unresolved.

6.0 Sustainability Implications

6.1 There are no significant sustainability impacts associated with this report and in particular, no significant impact on crime and disorder.

7.0 Financial And Resource Implications

7.1 There are no significant financial or resource implications arising from this report. Activity to date has been undertaken within available budgets.

8.0 Risk Assessment

8.1 This item does not require a formal risk assessment and no changes have been made to risk registers as a result of this report.

9.0 Health & Wellbeing Implications

9.1 There are no health and wellbeing implications arising from this report.

Background Documents

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

Appendices

None.