



Landlord Services Working Group

Revised Terms of Reference & Membership

Purpose

The purpose of the Landlord Services Working Group is for its elected members, tenant, and leaseholder members to ensure co-production, co-regulation, transparency, and accountability of landlord services as required by the Regulator of Social Housing.

To support the Council in carrying out its constructive challenge and oversight function.

To adopt and abide by the Landlord Services Working Group Tenant, Leaseholder, and Independent Protocol and Councils Code of Conduct.

Functions

- a. To provide regular constructive challenge assurance and oversight of all landlord services.
- b. To consider reports and recommendations from Tenant Voice and Tenant & Leaseholder Advisory Groups.
- c. To monitor Tenant Voice performance against agreed key performance indicators
- d. To ensure all relevant strategies and policies in relation to Landlord Services are in place and updated regularly.
- e. To consider all relevant consultation reports and respond appropriately.
- f. To make recommendations to Policy and Resources Committee/Council when appropriate.

Membership

The membership of the group is comprised of 5 Elected Members (Councillors), as appointed at the Annual Council Meeting, 4 tenants (1 of which will be a leaseholder), all who have voting rights and an independent representative who does not have any voting rights