



FEEDBACK REPORT

Licensing Act Policy

1. Executive Summary

Licensing Act

Between 14/10/2024 to 25/11/2024, the Council invited residents and those that have an interest in licensing to give their views on our draft Licensing Policy 2025.

2. Reason for the Consultation

To gather people's views on the draft policies in line with the Act.

3. Session Details

Digital survey opens from 04/10/2024 to 25/11/2024.

4. Feedback

Licensing Act

- **37** Completed surveys submitted.
- **100%** of surveys completed by a local resident. (37 responses)
- **72%** of respondents agree/strongly agree the policy contains sufficient detail and information for a good understanding of the Policy. (36 responses)
- **81%** of respondents feel the policy is fair to residents (37 responses)
- **91.5%** of respondents feel the policy is fair to licensed premises (35 responses)
- **33%** of respondents agree/strongly agree WLBC is effectively enforcing the legislation. It is worth noting that **51.5%** of respondents neither agree/disagree. (37 responses)

Respondents who answered disagree/strongly disagree were invited to tell us why, comments highlighted the following themes:

- Policy does not recognise the impact of loud music on residents
- Anti-social behaviour (outside of licensed premises, issues with spiking, violence, vaping, and abuse)
- **67%** of respondents said the Policy is easy to read/understand (36 responses)

Respondents who felt the policy was not easy to read were invited to tell us why, comments highlighted the following themes:

- Jargon not plain English.
- Too long (wordy)

Respondents were invited to provide any other comments on the policy. Themes identified similar to those above:

- Policy needs to be simplified (too long)
- Too many licensed in premises in Ormskirk
- Policy may not be adhered to in smaller villages.

Equality data

Top three age ranges of **37** participants responded to the survey.

- 65-74 (35%)
- 55-64 (32.5%)
- 45-54 (16%)

Gender split of **37** participants **51%** Female, **46%** Male, **3%** prefer not to say

Of **37** responses **30%** have a disability

There is further equality data that you can review in appendix 2.

5. Recommendations

- Consider the comments around the policy wording and length.
- Consider resident focus group to review the policy and make recommendations to simplify the policy and ensure written in plain English.

5. Appendix

1. Consultation data set- Excel

2. Consultation overview - PDF