



FEEDBACK REPORT

Gambling Act Policy

1. Executive Summary

Licensing Act

Between 14/10/2024 to 25/11/2024, the Council invited residents, businesses and responsible authorities and partner agencies to give their views on our draft Licensing Policy 2025-2028.

2. Reason for the Consultation

To gather people's views on the draft policies in line with the Act.

3. Session Details

Digital survey opens from 04/10/2024 to 25/11/2024.

4. Feedback

Licensing Act

- **30** Completed surveys submitted.
- **90%** of surveys completed by a local resident. (30 responses)
- **58.5%** of respondents have a L postcode, **38%** WN postcode, **3.5%** EC postcode
- **80%** of respondents agree/strongly agree the policy contains sufficient detail and information for a good understanding of the Policy. (30 responses)
Respondents who answered disagree/strongly disagree where asked to tell us why, only a few comments were provided with no reoccurring themes identified.
- **73%** of respondents feel the policy is fair to residents (30 responses)
- **93%** of respondents feel the policy is fair to licensed premises (30 responses)
- **63.5%** of respondents agree/strongly agree with the way WLBC meet the prevention of gambling being a source of crime or disorder, being associated with crime or disorder or being used to support crime? It is worth noting that **27%** of respondents neither agree/disagree. (30 responses)
Respondents who answered disagree/strongly disagree where invited to tell us why, comments highlighted the following themes:
 - Gambling is increasing anti-social behaviour and crime
 - No further licenses should be approved/blanket ban on gambling machines

- **60%** of respondents agree/strongly agree that the Gambling Policy will be effective in ensuring that gambling is conducted in a fair and open way? It is worth noting that **27%** of respondents neither agree/disagree. (30 responses)

Respondents who answered disagree/strongly agree were invited to tell us why, comments highlighted the following themes:

- Gambling should not be encouraged
- Gambling brings no benefits for residents
- **53.5%** of respondents agree/strongly agree that the Gambling Policy does enough to help protect children and other vulnerable people from being harmed or exploited by gambling? It is worth noting that **33.5%** of respondents neither agree/disagree (30 responses)

Respondents who answered disagreed/strongly disagree feel some establishments are not acting responsibly and feel unsure whether the Council can enforce the policy

- **87%** of respondents said the Policy is easy to read/understand (30 responses)

Respondents who felt the policy was not easy to read were invited to tell us why, comments highlighted the following themes:

- Policy is vague and complicated
- Too long (wordy) and needs to be simplified.

Respondents were also invited to provide any other comments on the policy. Only a few comments were provided with no recurring themes identified.

Equality data

Top three age ranges of **30** participants responded to the survey.

- 65-74 (33.5%)
- 55-64 (27%)
- 75-84 (13.5%)

Gender split of **30** participants **50%** Female, **43%** Male, **3.5%** Non-binary and **3.5%** prefer not to say

Of **30** responses **33%** have a disability

There is further equality data that you can review in appendix 2.

5. Recommendations

- Consider the comments around the policy wording and length.
- Consider resident focus group to review the policy and make recommendations to simplify the policy and ensure written in plain English.

5. Appendix

1. Consultation data set- Excel

2. Consultation overview - PDF