

**EXECUTIVE OVERVIEW & SCRUTINY
COMMITTEE**

HELD: Thursday, 29 March 2018

Start: 7.00 pm

Finish: 7.57 pm

PRESENT:

Councillor: J Bullock (Chairman)

Councillors: M Mills (Vice-Chair) I Ashcroft
Mrs M Blake N Delaney
R Pendleton E Pope
L Savage D Westley
D Whittington

Officers: Jacqui Sinnott-Lacey, Director of Housing and Inclusion
Mike Kostrzewski, Deputy Borough Treasurer
Alison Grimes, Partnership & Performance Officer

46 **APOLOGIES**

Apologies for absence were submitted on behalf of Cllr Moon.

47 **MEMBERSHIP OF THE COMMITTEE**

In accordance with Council Procedure Rule 2, Members noted the termination of membership of the Committee of Councillor J Davis and the appointment of Councillor Pritchard, for this meeting only, thereby giving effect to the wishes of the Political Groups.

48 **URGENT BUSINESS, IF ANY, INTRODUCED BY THE CHAIRMAN**

There were no items of urgent business.

49 **DECLARATIONS OF INTEREST**

There were no declarations of interest.

50 **DECLARATIONS OF PARTY WHIP**

There were no declarations of a Party Whip.

51 **PUBLIC SPEAKING**

There were no items under this heading.

52 **MINUTES**

That the minutes of the meeting held on 25 January 2018 be received as a correct record and signed by the Chairman.

53 RELEVANT MINUTES OF CABINET

Consideration was given to the minutes of the meeting of Cabinet held on 28 February and 13 March 2018 respectively.

RESOLVED: That the minutes of the Cabinet meetings held on 28 February and 13 March 2018 be noted.

54 CORPORATE PERFORMANCE MANAGEMENT 2018/19

Consideration was given to the report of the Director of Housing and Inclusion as contained on pages 369 to 382 of the Book of Reports that detailed the Suite of Performance Indicators for adoption as the Council's Corporate PI Suite 2018/19 and sought agreed comments, if any, prior to final adoption, following approval by Cabinet at its meeting on 13 March 2018.

In discussion comments and questions were raised in respect of the following:

- Public consultation – process and consultees.
- Suite of indicators – understanding the indicators and their purpose.
- Percentage of indicators linked to regional / national statistics.

The Partnership and Performance Officer attended the meeting provided an overview and clarification, referencing details as set down in the report.

RESOLVED:

- 1) That the Executive Overview and Scrutiny Committee recommend to Cabinet that in relation to Corporate Performance Management 2018/2019 – indicator WL08a be kept.
- 2) That in relation to indicator WL108;
 - a) The 60 second call answering target be kept,
 - b) The 60 seconds starts the moment the customer's call is picked up (automated messages starts);
 - c) That the automated message length be shortened,
 - d) That all Members of the Committee receive a written response to the above points.
- 3) That Cabinet be asked to consider performance indicators NI157a and NI157b and the potential to improve the targets.
- 4) That the report be noted.

55 COUNCIL PLAN 2018/19 - 2020/2021

Consideration was given to the report of the Chief Executive that gave details of the Council Plan 2018/19-2020/21 (Appendix A) as contained on pages 383 to 410 of the Book of Reports, that sought comments, if any, following consideration by Cabinet at its meeting on 13 March 2018 and prior to consideration of the final version of the Plan by Council at its meeting on 25 April 2018.

It was noted that the plan set out the Council's vision, values and priorities, together with key strategy actions and measures. The Plan enabled the Council to communicate its direction with the public, stakeholders and staff, and supports transparency and accountability. Having a clear statement of corporate priorities also assisted effective planning and prioritisation of work within Services, informing the development of staff work programmes and annual development appraisals, and was recognised good practice.

The Partnership and Performance Officer attended the meeting, provided an overview, referencing details as set down in the report.

RESOLVED: That the Council Plan 2018/19 – 2020/21 be noted.

56 GENERAL REVENUE ACCOUNT BUDGET MONITORING

Consideration was given to the report of the Borough Treasurer, as contained on pages 411 to 416 of the Book of Reports, which provided an overview and update of the current progress on the General Revenue Account Budget Monitoring.

The Deputy Borough Treasurer attended the meeting, summarised the current position of the Programme, referring to details as set down in the report.

RESOLVED: That the Financial position in respect of the General Revenue Account be noted.

57 HRA REVENUE AND CAPITAL MONITORING

Consideration was given to the joint report of the Director of Housing and Inclusion and the Borough Treasurer as contained on pages 417 and 426 of the Book of Reports which provided an update on the current position on the 2017/18 Housing Revenue Account (HRA) and Council Housing Capital Investment Programme.

The Deputy Borough Treasurer attended the meeting and provided an overview in relation to the financial position referencing details as set down in the report.

RESOLVED: That the financial position in respect of the 2017/2018 HRA and Capital Housing Capital Programme be noted.

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Chairman